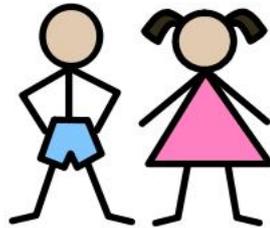




Treetops Children's Guide



Treetops



Children's



Guide

Updated January 2019

Will be reviewed June 2019

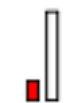


What is Treetops?



Treetops

is a



short



breaks



unit



where



young people



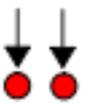
can



come to



stay.



Both



Males



and



females



can



come to



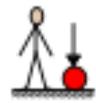
Treetops



and



you can



stay



until



you



turn

18

years



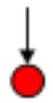
old



Treetops



is



at

White Lodge Centre



in



Chertsey.



We



will



always



try

to



ask



you

to be



involved



in



your



care



and



in



choosing



activities



and



meals.



Children



come to



Treetops

to



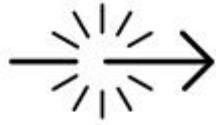
have



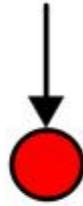
fun!



What



happens



at



Treetops?



There

are



lots of



fun



things

to



do

-

-



Craft



Swimming



Sensory Room



Messy Play



Music



Cooking



Outings



Toys



Relaxation

?



What is Treetops like?



There

is a



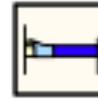
living room,



dining room,



a kitchen,

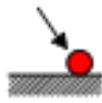


bedrooms

+



and bathrooms.



There

is a



big



garden



with a



playground





When



will



I



come to



Treetops?



Some



children and young people



come to



Treetops



after



school

for



Tea



Visits



Some



children and young people



come to

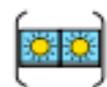


Treetops



at

the



weekends



Some



children and young people



sleep

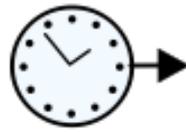


overnight





Who



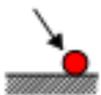
will



look after



me?



There are



male



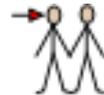
and



female



staff.



They



are



trained



to



look after



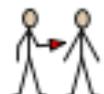
you



and



keep



you



safe.



You



will



have

a



key worker



who



will



work



closely



with



you.



Treetops

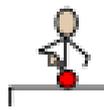


like

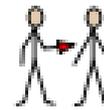
to



hear



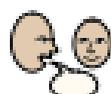
what



you



think!



Tell



Treetops

the



good things

and



bad things



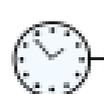
about



Treetops.



We



will



listen



and



make



things



better

If you feel cross about Treetops. You can complain. You can ask a member
 of staff to help you, or you can contact Ofsted.

At Treetops, there are lots of senior staff and key workers you can speak to:

T Terry	D Danielle	G Geeta	S Sophie	A Andrew
B Becky	M Maheshie	G Gina	L Louise	L Laura
G Georgina	S Shaun	J Josh	D Dawn	O Ollie
J Jessie	A Amy	S Sian	M Michelle	K Karen

When you make your complaint, Treetops will:

Talk, Listen & do our best to resolve your issue

If you are still feeling cross you can speak to:

L
Lesley
 Phone 01932 567131
 Email rob@whiteledgencentre.co.uk

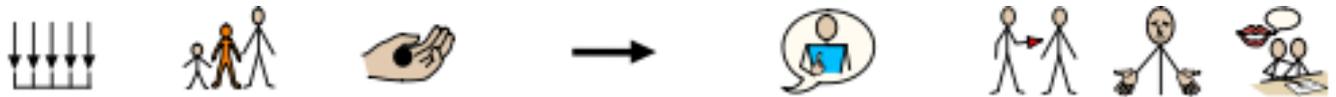
Ofsted
 Phone 0300 123 1231
 Email enquiries@ofsted.gov.uk







What if I am unhappy at Treetops?



All young people have the right to advocacy. If you need advice or











help you can speak to staff, a friend, parent, your social worker, or Ofsted,





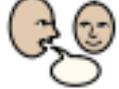




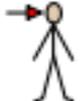



they will help you to find out how to get the support you need.









You can also contact the Office of the Children's Commissioner who











can give advice to young people who receive support from social



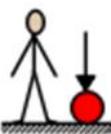

care services.

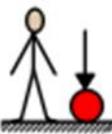
 Address	Children's Commissioner for England, England, Sanctuary Buildings, Great London Street, London, SW1P 3BT
 Phone	0800 528 0731
 Email	www.childrenscommissioner.gov.uk

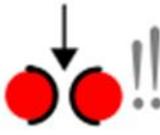
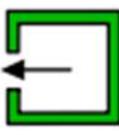
What do we do if we hear the


fire alarm?

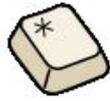
1  
1. The alarm sounds

2  
2. Stay calm

3   
3. Stay with an adult

4     
4. Go out the nearest exit or to a safe part of


the building



Key



staff



at



Treetops



Terry Broom; Registered Manager



Danielle Pullan; Treetops Coordinator



Sophie Kimber, Treetops Administrator



Geeta Goomany; Senior Support Worker



Andrew Duffy; Senior Support Worker



Amy Keesing;; Senior Support Worker



Ashna Goomany;; Senior Support Worker



Oliver Welland; Senior Support Worker



Maheshie Wijerserkeria; Senior Support Worker (Nights)



Gina Dawson; Senior Support Worker (Nights)



Louise Palmer; Senior Support Worker (Nights)



Joshua Loveridge; Senior Support Worker (Nights)



Georgina Pink; Senior Support Worker (Nights)



Treetops



Key workers



Oliver Welland



Geeta Goomany



Shaun Hall



Amy Keesing



Jessie Jenkinson



Andrew Duffy



Karen Innes



Becky Wheatley

